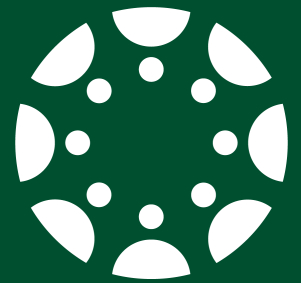


Ready, Set, Canvas:

Quick Answers and Helpful Resources



Top 5 Resources

- [Canvas Training for Faculty and Staff](#)
- [Canvas Quick Start Tipsheet](#)
- [First Day Readiness Checklist](#)
- [Canvas Roles & Enrollment Workflows](#)
- [All About Grading](#)

Blackboard Content Migration

- [Course Migration Process Overview](#)
- [How Can I See Migrated Courses?](#)
- [What Happens After the Migration?](#)
- [Quiz/QTI Migration and Imports](#)

Enrollment Processes

- [Enrollment Support: Who to Contact](#)
- [Canvas Roles and Enrollment Methods](#)
- [Course Merge / Cross-List Requests](#)

Getting Started in Canvas

- [Blackboard Workflows in Canvas](#)
- [Teaching In Canvas](#)
- [Canvas FAQs](#)
- [Canvas Training Video Library](#)
- [Canvas Tip Sheets and Templates](#)
- [Connect LTI Integrations](#)
- [Grading Schemes in Canvas](#)
- [All About Grading](#)
- [All About Quizzes](#)

Instructure Community



The Instructure Community

[Product Resources](#)

[Groups](#)

[Keep Learning](#)

[Community Resources](#)

Connect, collaborate, and learn. Explore Instructure Community Resources:

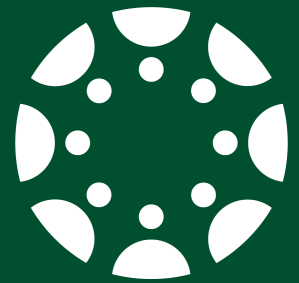
- [Instructure Community](#)
- [Modules](#)
- [Migrating Quizzes \(Classic\)](#)
- [Canvas Basics](#)
- [Pages](#)
- [New Quizzes](#)
- [Instructor Guides](#)
- [Assignments](#)
- [Student Guides](#)
- [Grades](#)



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Ready, Set, Canvas:

Exploring Support Resources



Canvas Help and Support



Need help with Canvas? When logged into Canvas the Help link in your Global Navigation menu is a one stop shop for support, guides, and training needs.



Help

Contact the Learning Platforms Helpdesk
Contact us for technical issues and requests with Canvas or other platforms.

Need Help? Ask Panda Bot
Get instant help from Canvas' AI support agent. Panda Bot uses official documentation to deliver quick, clear answers.

Call Canvas Support
Directly call Canvas Support at 1-866-998-4222. Faculty only.

Live Chat with Canvas Support
Chat live with a Canvas agent now for real-time support. Faculty only.

Request Help from Canvas Support
Submit a question, or report a problem to Canvas Support. Faculty only.

Access the Training Services Portal
Access Canvas training videos and courses

Search the Canvas Guides
Find answers to common questions.

Launch Canvas Training for Students
Self-paced course for students

Launch Canvas Training for Instructors
Self-paced course for instructors

Admin Console (Admin Only)

myUM Resource Hub
Access CaneLink, email, and other University of Miami systems.

Learning Platforms Help Desk

- Login and Password support
- External Tool Requests/Support
- Request a new Course
- Adding Instructors/Students to Courses
- Requesting custom course merge

Ask Panda Bot & Canvas Guides

- "How do I do X in Canvas" questions
- Panda Bot is your own personal Canvas Guides Search assistant
- "Search the Canvas Guides" to access guides, groups, and the Instructure community.

24/7 Canvas Support (Phone, Chat, Email)

- Custom Course Merge/Cross Listing
- Get support when Canvas is not behaving as expected

Training Services Portal (Canvas Training)

- Learning for all level of Canvas users.
- Self-paced courses, live Webinars with Canvas LMS Trainers

Launch Canvas Training (UM Training)

- Self-Paced courses created by the UM Learning Platforms team